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CRE 501

III Semester M.Com. (HRD) Examination, December 2018
COMMERCE
Leadership and Team Building
(Open Elective)

Time : 3 Hours

Max. Marks : 70

SECTION – A

Answer **any four** questions. **Each** question carries **10** marks. **(4×10=40)**

1. Explain the basic characteristics of different types of leaders.
2. What are the basic differences between a manager and a leader ?
3. Explain the managerial implications of situational theory of leadership.
4. What are the major barriers to effective team building ?
5. Explain the concepts of group think, group shift and social loafing in the context of team decision-making process.
6. What are the skills required for effective team work ?
7. What are the basic characteristics of self-directed teams ?

SECTION – B

Answer **any two** questions. **Each** question carries **15** marks. **(2×15=30)**

8. Discuss the contributions and managerial implications of Blake and Mouton's Managerial Grid for successful leadership.
9. What are the different stages of formation and development of teams ? How do communication skills contribute to effective team work ?

P.T.O.



10. Mr. Ashok Mehta has been serving as CEO of a Public Sector Organisation for the last 10 years. He is described as an autocratic leader and he feels that autocratic style is most suited to this organisation. Currently, this organisation is plagued by a host of problems such as declining profit and productivity, rising costs, excess manpower, low morale, high rate of attrition, increasing interpersonal distrust and conflict and huge competition. Employees resist any change introduced by the management due to a variety of reasons. CEO of this company is highly confused and under heavy stress-you are required to answer the following posers :

- a) What is the root cause of various problems encountered by this organisation ?
- b) What kinds of leadership and team building strategies and approaches do you offer in order to put this organisation on the right track ?
